

TEACHERS' RETIREMENT BOARD  
BENEFITS AND SERVICES COMMITTEE

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SUBJECT: Approval of Minutes for June 6, 2002

ITEM NUMBER:   2  

ATTACHMENT(S):   1  

ACTION:   X  

DATE OF MEETING: July 11, 2002

INFORMATION:           

PRESENTER(S): Chairperson

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Please see the attached minutes of the June 6, 2002, Benefits and Services Committee meeting.

**PROPOSED  
MINUTES OF THE  
BENEFITS AND SERVICES COMMITTEE MEETING  
OF THE  
CALIFORNIA STATE TEACHERS' RETIREMENT SYSTEM  
THURSDAY, JUNE 6, 2002  
BOARD ROOM  
7667 FOLSOM BOULEVARD  
SACRAMENTO, CALIFORNIA**

**COMMITTEE MEMBERS PRESENT**

Karen Russell, Chairperson

Gary Lynes

Jay Schenirer

Carolyn Widener

Richard Whitmore, representing the Superintendent of Public Instruction, Delaine Eastin

Louis Willhoit, representing the State Controller, Kathleen Connell

**OTHER BOARD MEMBERS PRESENT**

Ted Eliopoulos, representing the State Treasurer, Phil Angelides

Paul Krasnow

**STAFF PRESENT**

Jack Ehnes, Chief Executive Officer

Christopher J. Ailman, Chief Investment Officer

Christopher W. Waddell, Chief Counsel

Ed Derman, DCEO, EAPD Branch

Rick Reed, System Actuary

Peter Haley, Chief, Membership, IFS Branch

Julian Figgins, Manager, Service Retirement Division (Legislation), CB&S Branch

Cynthia Steiger, Chief, Services Division, CB&S Branch

Sandra Olivo, Chief, Survivor Benefits Division, CB&S Branch

Gail Chun-DeDuonni, Chief, Disability Services Division, CB&S Branch

Ricardo Pardell, Manager, Service Retirement Division (Benefits & Analytical), CB&S Branch

Mary Miles, Administrative Assistant

**OTHERS PRESENT**

Loretta Toggenburger, UTLA- R

Bill Collins, CTA

Douglas Lindsay, FACCC

Al Reyes, UTLA

Tony Jones, CTA

Dorothy Moser, CTA, NEA- R

Susan Goff, CRTA

Bob Sands, DOF

Zoe Ann Murray, CRTA

A quorum being present, Chairperson Russell called the meeting to order at 8:30 a.m.

II. **APPROVAL OF MINUTES OF MAY 2, 2002**

MOTION duly made by Mr. Lynes, seconded by Mr. Willhoit, and carried to approve the Minutes of the May 2, 2002 Benefits and Services Committee.

III. **ANNOUNCEMENTS**

There were none.

IV. **CONSENT AGENDA**

Chairperson Russell presented a proposed Administrative Law Judge (ALJ) decision for the Committee's consideration. Staff recommended that the Committee support the ALJ decision to deny Dennis James Convery the request to Change the Benefit Effective Date.

MOTION duly made by Ms. Widener, seconded by Mr. Lynes, and carried to adopt the Proposed ALJ Decisions as presented.

V. **ADOPTION OF LUMP-SUM DEATH BENEFITS RATES FOR 2002/03**

Mr. Reed requested the Committee adopt the Lump-sum Death Benefits Rates for 2002/03, which will be effective July 1, 2002.

MOTION duly made by Mr. Lynes, seconded by Mr. Schenirer, and carried to adopt the Lump-sum Death Benefit Rates for Retired or Coverage A to \$6,193, and Coverage B to \$24,652 as presented.

VI. **PARTIAL LUMP-SUM PAYMENTS**

Mr. Figgins reported on the status of the implementation of Partial Lump-sum Payments. Mr. Ehnes stated staff would be developing a pamphlet and handbook with detailed information to provide financial education on Partial Lump-sum Payments and its effect on retirement benefits.

VII. **WARRANT STUB MESSAGE – JULY 1, 2002 MAILING**

Ms. Steiger presented this item.

VIII. **LEVEL OF SERVICE STANDARDS**

Presentations on the different benefit programs were provided by Mr. Pardell on Service Retirements, Ms. Olivo on Survivor Benefits, Ms. Chun-Deduonni on Disability, and Ms. Steiger on the Services. Ms. Steiger stated staff would continue to look at customer access issues, as well as faster and more efficient processing in the program areas. Ms. Steiger also reported staff would bring to the Committee solutions to improve the process of tracking and following-through in customer problem resolutions at the next meeting.

IX. **SERVICE PURCHASE WORKLOAD**

Ms. Steiger presented a status of the workload associated with service purchase requests, discussed the identified solutions, and reported the target date to complete retired member billing requests was September 9<sup>th</sup>.

X. **DRAFT AGENDA FOR THE JULY COMMITTEE MEETING**

Staff was asked to include an item addressing the follow-through process for customer problem resolutions. Chairperson Russell also requested an item be included in a future agenda on creditable and earnable, and include what other states are doing, how this would effect system efficiency, and actuarial costs for conversion.

XI. **OPPORTUNITY FOR STATEMENTS FROM THE PUBLIC**

There were no statements.

XII. **ADJOURNMENT**

There being no further business to conduct, Chairperson Russell adjourned the meeting at 10:37 a.m.

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JACK EHNES, Chief Executive Officer  
Secretary to the Teachers' Retirement Board

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Karen Russell, Chairperson